

The St. John Eudes Online Giving Program

Simplifying Stewardship in the Electronic Age

To help you meet your stewardship goals we are glad to offer Online Giving for regular Sunday donations, all special collections, and also for one-time gifts. We are partnering with ParishSOFT, an industry leader in online donations and whose

software we use for our parish accounting system. Online Giving is convenient, safe, and makes it easy to plan your stewardship of our parish. It's easy to set-up an online account and establish your giving schedule. The following **Frequently Asked Questions** should answer your questions about the program and how you can set-up your account.

1. What is Online Giving?

Online Giving is a direct payment program whereby your contribution is debited automatically from your checking, savings, or credit card account into our church bank account.

2. What are the advantages of Online Giving?

It makes it easy to fulfill stewardship commitments, even when you can't attend church. You never have to bring cash or checks to church. Giving electronically also helps us save money and improve our budget. And our online system has all yearly special collections listed in date order so that you can plan your contributions in advance. It also allows you to choose to make special donations such as to the parish building fund, the school, RCIA, hospital-ity, Together In Mission, etc. And, of course, your weekly donations are easily scheduled through Online Giving.

3. How are my contributions automatically deducted from my account?

Once you complete the online registration form, the contribution amount you specify will automatically be charged to your credit/debit card or be transferred from your bank account to the church's bank account.

4. When will my contribution be deducted from my account?

Your electronic contribution will be debited on the date you specify on the donation form. (Note – As we begin implementation of the system, we ask that contributions be scheduled to be charged to your credit/debit card or deducted from your bank account only on certain days of the week (i.e. Sundays and Mondays) in order to facilitate easier processing of donations. Other days will be added soon. When you establish your donation schedule you will be prompted to select the available days of the week).

Online
Giving



5. If I do not write donation checks, how do I keep my check-book balance straight?

Since your contribution is made at a pre-established time, you simply record it in your check register on the appropriate date. Electronic contributions are recorded for you on your bank or credit card statement, as well as on your online reports.

6. Without a canceled check, how can I prove I made my contribution?

Your bank or credit statement will give you an itemized list of electronic transactions – and you can printout your online reports anytime.

7. Can I put different amounts in offerings and have all of them withdrawn at different times?

You can set-up to contribute to different offerings at different times; however you will have to do each one separately. You will receive a receipt for each one. Weekly donations of the same amount can be set-up at one time.

8. What if I change credit, debit or bank accounts?

You just need to login to your donation account and update your account information.

9. Is Online Giving risky?

It's less risky than writing checks or bringing cash to church. Electronic contributions cannot be lost, stolen or destroyed and have an extremely high rate of accuracy. The website is Norton-VeriSign secured and Trustwave validated.

10. What if I try Online Giving and don't like it?

You can cancel your authorization at any time by deleting your accounts and donation dates.

11. How do I sign up for Online Giving?

Go to the parish homepage thru the St. John Eudes internet portal at www.stjohneudes.org. Click on "Online Giving" on the top menu line. Complete the online registration form and select the donations and the amount you would like to donate along with your credit/debit card or bank information. It's that easy!

12. Who can I contact if I have more questions about Online Giving?

You can send an e-mail to giving@stjohneudes.org or contact Gina Ibarra in the Parish Office.

Online Giving may not be for everyone, and however you decide to give, your support of our parish is certainly appreciated. But if you are comfortable with electronic giving, please consider our Online Giving program. Not only will you be able to take advantage of the benefits of using your credit/debit card or bank account, but you will be helping us improve our overall stewardship program. **Thank you for becoming a part of this exciting new donation opportunity!**